

# Refund Policy

Please read our refund policy. Normal time to process refund is 1-14 days wherever refund policy is applicable. You may contact krakowmalayalees@gmail.com if any questions or concerns. We will be happy to assist you.

#### 1 Events

Krakow Malayalees, as a chapter of <u>Kerala Association Of Poland (KAP)</u> organises private <u>events</u> for community members and well-wishers. Usually the total cost of the event is divided by all participants. A nominal amount per person is decided by the organising committee and will be collected prior to the event. The payment is not refundable. However, if there are payment disputes or over payments, the organising committee will individually analyse the matter to take a decision. This does not guarantee full refund; the payment gateway service charge will be deducted and the terms and conditions of the stripe.com payment service provider apply.

#### 2 | Products

We do not sell any products on this website. Organisation is not engaged in eCommerce related activities. Thus refund policy is not applicable.

#### 3 Donations

Krakow Malayalees under Kerala Association of Poland accepts donation from community members to meet the expenses. The amount is not refundable. If the donation is to <a href="Krakow Expense Fund">Krakow Expense Fund</a>, the member will be assigned with equal value worth of Loyalty points which member can later redeem for event ticket purchases.

## 4 | Subscriptions

Krakow Malayalees under Kerala Association of Poland accepts subscriptions as registered member. As of now, only the founding members are assigned with this subscription. The payment is not refundable. However, founding members are entitled to various benefits in the future. The programs are under the discussions and not finalised.

Contact Us



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Help









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### Krakow Malayalees | The Kerala Association of Poland (KAP)

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